

Charles Randall Poland “Randy”

With a career spanning three decades in public safety and criminal investigation, Randy Poland has built a distinguished professional legacy. He is a decorated law enforcement veteran who served for 30 years, beginning his journey at the Chattanooga Police Department as a Master Patrol Officer and a detective. In this role, he expertly conducted a wide range of criminal and internal investigations. His profound expertise in complex investigations led him to serve as an **FBI Task Force Officer**, where he specialized in high-stakes cases involving organized crime, white-collar crime, and gang activity.

Randy is a proven expert in crisis negotiation and accident reconstruction. He served on the **Crisis Negotiation Team for 15 years**, including three years as team leader. He also has an impressive record of investigating over 4,590 collisions, including 73 tragic homicide-by-vehicle cases while serving in the Traffic Investigation Division. His commitment to public safety extends to his role as an educator; he has served as an adjunct instructor at the Chattanooga Police Academy, FBI Crisis Negotiation Classes, and currently trains Court Security Officers at the Walden Security Training Academy.

Randy’s professional evolution further led him to establish and direct the **in-house Risk Management Office for Hamilton County Schools**. In this pivotal role, he built essential procedures from the ground up, significantly enhancing claims management and effectively mitigating institutional risk by adeptly handling thousands of on-the-job and student injuries annually. His exceptional ability to develop comprehensive policies, provide crucial personnel training, and offer expert testimony makes Randy a versatile and invaluable asset in both public safety and corporate risk management.